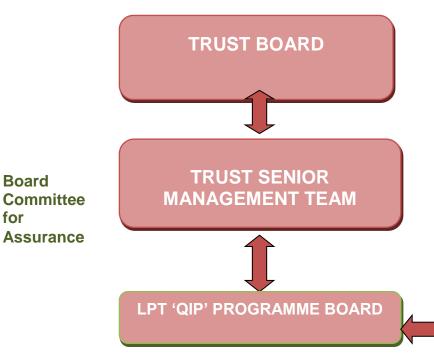
Appendix C

Board

for

Governance Structure



The Quality Improvement Programme does not replace existing management responsibilities or alter the assurance role of existing Board Committees

Themed Work Streams

GOVERNANCE Governance Systems

WORKFORCE & LEADERSHIP Organisational Development & Leadership

QUALITY STRATEGY

QUALITY ASSURANCE + CLINICAL AND OPERATIONAL EFFECTIVENESS Safety, Effectiveness, Experience

Clinical Risk assessment Operational performance ward to board Early warning systems Policies / procedures Records / documentation Thresholds for escalation **Environment of care** Patient experience

CULTURAL CHANGE AND TRANSPARENCY Patient centred values Cultural 'Ward to Board' **Francis Report**

STAKEHOLDER ENGAGEMENT & COMMUNICATIONS

EXTERNAL REGULATION + REVIEWS CQC REMEDIAL PLAN Improved internal CQC regulatory processes/internal assurance SI investigation improvements/themes **Louis Appleby Report**

Themes of Action Plan - Acute Mental Health

This is a draft of the themes in the Acute Mental Health focused action plan which integrates the aims articulated in section 3. Acute Mental Health includes Crisis Support in the Community and the Bradgate Mental Health Inpatient Unit.

Quality Assurance + Clinical and Operational Effectiveness	
Improving the acute care pathway	
Theme / Key issue	
Crisis Support (CRT)	To improve the response, efficiency and quality of assessment and support provided to patients with acute mental health problems.
Pre-admission	To improve the quality of care and patient safely throughout the process of the admission
Admission	To improve the quality and effectiveness of clinical care in the first 72 hours of In-Patient stay
On-going care in In-Patient	
Discharge	
	Additional Specific Actions
Physical Health care	
People with Personality Disorder	Improving the skills of staff in managing people with Personality Disorder.
Care plans	Improving the ease of developing and using care plan as well as embedding care plans within the care process
Risk Assessment	Enhancing the skills of staff in the assessment and effective management of risk
Checking and searching procedure	Checking and searching procedure to be clear and consistent. Guided with intelligence on risk posed by the patient.
Hand over	Improving the quality of nursing hand over
Continuous learning	Embedding the culture of continuous learning
Staff support	
Environmental improvement	Improving the patient experience, healing nature and safety of environment